



AUSTRALASIA
INTERNATIONAL SCHOOL

EST: 1973
RTO CODE: 6251 CRICOS: 02747G

REFUND POLICY

Australasia International School(AIS) will refund: 1. If the Australian Government has refused to grant a visa:

1. If the Australian government refuses a student visa, the refund amount will be tuition fees in full. b) The refund will be made within 28 days (or 4 weeks) of receiving a student's written claim and certified evidence of the Department of Immigration and Citizenship (DIAC) rejection of the visa application.
2. If AIS is unable to offer the course or the course is cancelled, then AIS will refund all course money in accordance with the provisions of sections 27 and 29 of the Education Services for Overseas Students Act 2000.
3. If the application for a refund is received more than 28 days (or 4 weeks) before the enrolment date of the course: a) 80% of the total course fee will be refunded. b) The refund will be made once the payment is cleared and within 28 days (or 4 weeks) of receiving a student's written claim.
4. If the application for a refund is received less than 28 days (or 4 weeks) before the enrolment date of the course: a) 50% of the total course fee will be refunded. b) The refund will be made once the payment is cleared and within 28 days (or 4 weeks) of receiving a student's written claim.
5. No refund will be granted once the enrolment period has commenced in relation to points 3 and 4 above.
6. There will be no refund on enrolment fee, accommodation arrangement fee and airport pickup service fee.
7. Refunds will only be made back to the original payment account/card that the funds were received from - cash refunds will not be issued.
8. This agreement does not remove a student's right to take further action under Australia's consumer protection laws

Australasia International School

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